

IMPORTANT NOTICE

Certain financial instruments referred to in this document may not be eligible for marketing, sale or promotion in the United States of America and some other jurisdictions (the “**Restricted Jurisdictions**”) and therefore this document shall not be forwarded or distributed to or accessed by any person resident in any Restricted Jurisdiction.

The services envisaged in this document cannot be rendered to the residents of certain jurisdictions where provision of such services requires a license which the service provider may not have (the “**Non-Eligible Jurisdictions**”).

Consequently, should you be a resident of any Restricted or Non-Eligible Jurisdiction you are prohibited to access this document and to apply to “ZENO MARKETS LIMITED” for an account.

You are strongly encouraged to obtain a professional legal advice to determine whether your jurisdiction can be considered as the Restricted or Non-Eligible Jurisdiction.

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PROGRAM OF COUNTERACTION TO LEGALIZATION OF FUNDS OBTAINED BY ILLEGAL MEANS

1. INTRODUCTION

Legalization of funds obtained by illegal means is the act of converting money or other monetary instrument derived from illegal activity into money or investments that appear legitimate, so that their illegal source could not be traced. Domestic and international laws that apply to companies whose customers can deposit and withdraw capital from their accounts, make it illegal for its servants or agents, the conscious implementation of monetary transactions with criminally derived property, or participate in such.

2. EXISTING PROCEDURES

The objective of the procedures of combating the legalization of funds obtained by illegal means, which are carried out by Eligible Jurisdiction you are prohibited to access this document and to apply to “ZENO MARKETS LIMITED (hereinafter referred to “**Zeno Markets Ltd**” or the “**Company**”) is to ensure that clients participating in certain actions, identified by a reasonable standard, while minimizing the impact on law-abiding customers. Zeno Markets Ltd positions itself helping international organizations to combat the threat of money laundering and financing terrorist activities across the world. Our identification system documents and verifies client identification records, and maintains and tracks detailed reports on all transactions.

Zeno Markets Ltd carefully tracks suspicious and large-scale transactions and promptly reports these activities to the relevant authorities. To maintain the integrity of monitoring systems and security business, international legislative framework provides legal protection to providers of such information.

In order to minimize the risk of laundering and financing terrorist activities, the Company, does not accept cash as a Deposit and does

not pay cash under any circumstances in their offices and representative offices around the world. The Company, reserves the right to refuse to process a transaction at any stage if the assumption that the transaction is in any way related to money laundering or criminal activity. According to international laws and related laws governing our operation, Zeno Markets Ltd, has no right to inform the client that reported for suspicious activity notified by the relevant authorities as confidentiality obligations.

3. ADDITIONAL INFORMATION

3.1 Identification

For the execution of laws on counteraction of legalization of funds obtained by illegal means, the Company requires the client to provide two documents proving his identity. The first document that we demand issued by the government of the jurisdiction the client's identification document with a photograph of the customer on it. This can be a government-issued passport, driver's license (for countries where the driver's license is a primary identification document) or local ID card (except for corporate card). The second document that we require is an account with the customer's own name and actual address on it no older than 3 months. This can be a utility bill, bank statement, notarization or other bill with name and address of the customer from the organization, recognized at the international level.

The Company also requires a completed and physically signed application form for opening an account was provided to the Company. Customers are required to provide current identification information and promptly report any changes in it. The customer must inform the Company, about changes in contact information or personal data not later than 10 days as there were changes from the Customer of the Company. Papers on any other languages differed from English must be translated into English by an official translator; the translation must be stamped and signed by the translator and sent together with a copy of the original

document issued by local competent authorities with a clear portrait of clients.

3.2 The withdraw and Deposit - Payout Policy

Please note that the Company prohibits producing repayments when working with payment systems Skrill and Bank cards. To make withdrawals from your trading account on one of these systems, please fill out the application in the Customer Support Department and funds credited to your designated account within 3 working days. However, as nature of our business, Zeno Markets Ltd cannot refund the funds that were lost as a result of trade. To avoid of any doubt, please read risk disclaimer before you start trading on the Company's website <https://zenomarkets.com>

Zeno Markets Ltd requires the consistence of the clients' personal information in any deposit/withdraw transaction based on initial clients' registration. Any third party payment is not accepted in any nature or manner to prevent fraudulence or cheating.

Zeno Markets Ltd requires strict adherence to the established order of depositing and withdrawing funds. The funds can be withdrawn to the same account and the same way, which was added. When removing the recipient's name must exactly match the client name in the Company's database. If the Deposit was made by Bank transfer, any arising funds may be withdrawn only with the Bank transfer to the same Bank account. If the Deposit was made through e-payment system, funds may be withdrawn only by means of electronic payment in the same system.

If you have any additional questions to the Company, our specialists will response you at any time as soon as possible. You can write and ask your questions to our Customer Support Department at support@zenomarkets.com